

An illustration on a red background shows three stylized business people in purple suits. One person is in the foreground, reaching for a large white box with two upward arrows. Another person is in the background, also reaching for a similar box. A third person is at the bottom, moving a smaller box. The boxes have blue tape and upward arrows. The overall theme is business logistics or moving.

Microsoft Dynamics CRM compatibility with Windows 10 & Office 2016

Data Sheet

June 2016

Microsoft Dynamics CRM

Compatibility with Microsoft Windows 10 & Office 365

As you may be already aware, new versions of Windows and Office are imminent for delivery from Microsoft.

- Windows 10 is available from 29th July 2015
- Office 2016 is available in Autumn 2015

As a user of Microsoft Dynamics CRM we would recommend that you refrain from upgrading any machine that requires access to Dynamics CRM.

Microsoft have yet to release a service pack upgrade to make CRM compatible with both Windows 10 and Office 2016.

We do not have estimates on the dates for the releases yet.

Please check your version of CRM below for compatibility information:

Version	W10/Office 2016 Compatibility	Current Compatibility	Current Compatibility Versions	Tecman Hosted Rollup
CRM Online	Future Service Pack	• https://support.microsoft.com/en-us/kb/3018360	Windows 8.1, IE11, Office 2013 SP1	N/A
CRM 2015	Future Service Pack	• https://support.microsoft.com/en-us/kb/3018360	Windows 8.1, IE11, Office 2013 SP1	None Applied
CRM 2013	Future Service Pack	• https://support.microsoft.com/en-us/kb/3005167	Windows 8.1, IE11, Office 2013 SP1	SP1 UR1
CRM 2011	No plans to introduce	• https://support.microsoft.com/en-us/kb/3005163	Windows 7, IE10, (or compatibility mode in IE11), Office 2013 (not SP1)	UR11
CRM 4.0	No plans to introduce	• https://support.microsoft.com/en-us/kb/3005186	Windows 7, IE9, Office 2010	N/A



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