

D365 Business Central Consultant – Delivered (warehousing-focused)

Location: Hybrid – home and office (days to be agreed with Line Manager)

Hours of work: 37.5 hours per week

Reports to: Delivered Team Leader

A bit about us:

We started up over 30 years ago, with the aim to make the lives of Manufacturers and Distributors easier and our aim has remained steadfast ever since. We like to think we have come this far because our customers know we want to help them - in the best way possible.

Microsoft Dynamics 365 is our tool of choice to help our customers achieve their business goals and we help our customers succeed because we believe in leading with business objectives, not technology. We take the time to develop an understanding of each customer's business while encouraging and educating them about best-practice processes.

We are a Great Place to Work® Excellence in Winner (over numerous years) and by having the right team in place (with the relevant skills and experience) as well as enjoying what they do and where they work, means we can deliver the projects that make a real difference to our customers.

Our obsession has always been to use technology to make our clients' businesses more efficient, and our people are critical to us in achieving this goal. With our people as our most valuable asset, our involvement in Great Place to Work® means we can continuously benchmark and improve our peoples' experiences to build and sustain great customer experiences.

Overall Responsibilities:

The position is that of a software consultant specifically within the Microsoft Dynamics 365 Business Central ERP sector, with a particular focus on **warehousing and distribution**. The role provides consulting, training, data migration assistance and go live support within our Delivered! Team, who offer a fixed price and fixed outcome solution.

As our clients' supply chain and warehouse operations become increasingly complex, **strong, hands-on warehousing experience is central to this role**. You will be expected to scope, configure and advise on Business Central's warehouse capabilities with confidence, and to translate demanding distribution requirements into robust, scalable solutions.

Outside of company events the role can be either home or office based

Main Areas of Responsibility:

- Implementation of Microsoft Dynamics 365 Business Central software including system configuration, data migration, training, software testing, and go live support, following the set implementation structure defined for our Delivered! projects.
- **Lead the design and configuration of warehouse and distribution processes** – including locations, zones and bins, put-away and pick, warehouse receipts and shipments and handheld / scanning set-ups – tailored to each client's operation.
- Advise clients on warehousing best practice and guide them through increasingly complex supply chain scenarios, ensuring the solution scales as their business grows.
- Some areas of implementation will be based on our own IP, where full training will be provided.
- Participate in company initiatives (training, documentation, training videos, blog content, etc.).
- Build and expand on positive client relationships while developing a deep understanding of our clients' businesses and warehouse operations.

The Person

Experience

- A minimum of **3–5 years' experience** in a similar consulting role – either working for a Microsoft Dynamics Partner or as a key user within an end user – with a proven track record of delivering Business Central (or NAV) projects.
- **Demonstrable, hands-on experience implementing and supporting warehouse management within Business Central is essential** – including inventory set-up, bins and zones, put-away and pick, warehouse shipments and receipts, and item tracking (lot / serial).

Warehousing & Distribution

- **Strong warehousing experience is essential.** You should be comfortable scoping and configuring both basic and advanced warehousing in Business Central, and able to guide clients through complex distribution scenarios with confidence.
- Experience with handheld devices / warehouse scanning solutions is desirable.
- A sound understanding of the wider distribution process – sales and purchase order flows, assembly, and how inventory valuation relates to the warehouse – is important.

Communication

- Confident, with excellent verbal and written communication skills, as you will regularly deal with customer at board level.
- Effective communication with colleagues at all levels

Skills

- Self-motivated, with the ability to manage customer projects – including their warehouse workstreams – on your own.
- A strong level of functional knowledge of Business Central, particularly across **inventory and warehousing**, alongside finance, SOP and POP.
- Experience in delivering SaaS solutions.
- Knowledge of finance in essential

Diversity and Inclusion

Tecman is committed to promoting equality of opportunity for all employees and job applicants. We aim to create a working environment in which all individuals can make the best use of their skills and can express and develop their potential, from the moment they are hired and throughout their career, by offering a diverse and inclusive community that respects individuals and enables them to strive for success in order to contribute positively to the business, free from discrimination or harassment.

We are passionate about our employee's development, and we value potential and a growth mindset as much as experience and expertise and we therefore encourage you to apply, even if you feel you don't meet all of the requirements of the role as mentorship, coaching, development and support will be provided.

You must have the legal right to live and work in the United Kingdom

Please note: when you submit your CV for application, this may be retained on file indefinitely for future opportunities, in accordance to our GDPR Privacy Notice. If at any point you wish to exercise your right to be forgotten and have your details removed, please let us know by contacting recruitment@tecman.co.uk