

MONTH BY MONTH BREAKDOWN

MONTH 1

We will welcome you and launch an Onboarding course that aims to prepare you for the upcoming implementation. This is followed by a Kick-Off Call to agree on a Go-Live Date as well as confirming other aspect of the project.

After this, we have a Data Migration and Key Business Central Concepts Session where we show you how to complete the data migration templates so you can send us your data and discuss the main the ins and outs of Dynamics 365 Business Central.

Key User Training will start that is run by real life trainers that will give you the opportunity to ask questions. Training will be followed by a review sessions, and we will continue to fine tune your system.

MONTH 2

Key User Training will continue with our expert trainers as well as reviews. Your Key users will then start training other users of the system.

All your data will need to be imported to get ready for User Acceptance Testing.

User Acceptance Testing will start, once the build is complete, this will last for 1 week.

The final data migration takes place, including any opening balances that need to be uploaded and any updated data since the initial data import, such as new customers, suppliers etc.

GO LIVE

It's time to go!

We will support you during your first week of Go-Live, as well as extra support to make sure Month End goes smoothly.

Finally, we will hand you over to our dedicated support team who will be on hand after Go-Live to help with any queries or problems you may have. Our ongoing support is unlimited break-fix support via our portal or over the phone.

*Do not underestimate the importance of this task. Even if you have used NAV or BC before there may be new fields to fill out. Have dedicated individuals aware of what needs to be done otherwise the project is at risk of being extended.

DELIVERED!