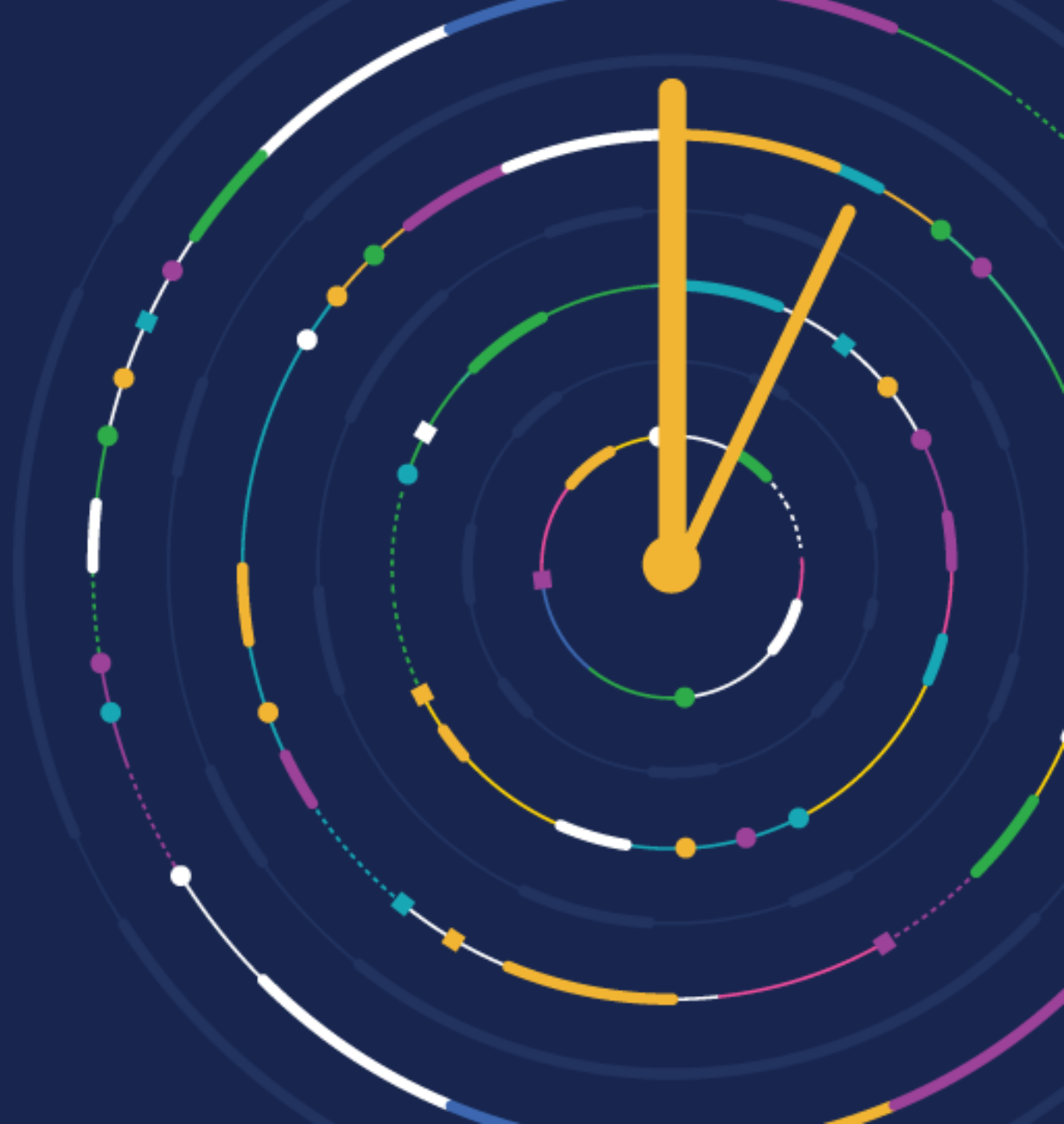




Protecting your Microsoft systems - how to sleep easily in a hostile world

Mark Connolly

CUSTOMER DAY 2023



What we'll cover

1 Introduction – why we're here.

2 Basic Security Principles

3 PaaS / SaaS / On Prem

4 Business Central Specific

4 Entra ID (Formerly AAD)

5 Quick Wins

6 Entra Apps (Service Principles)

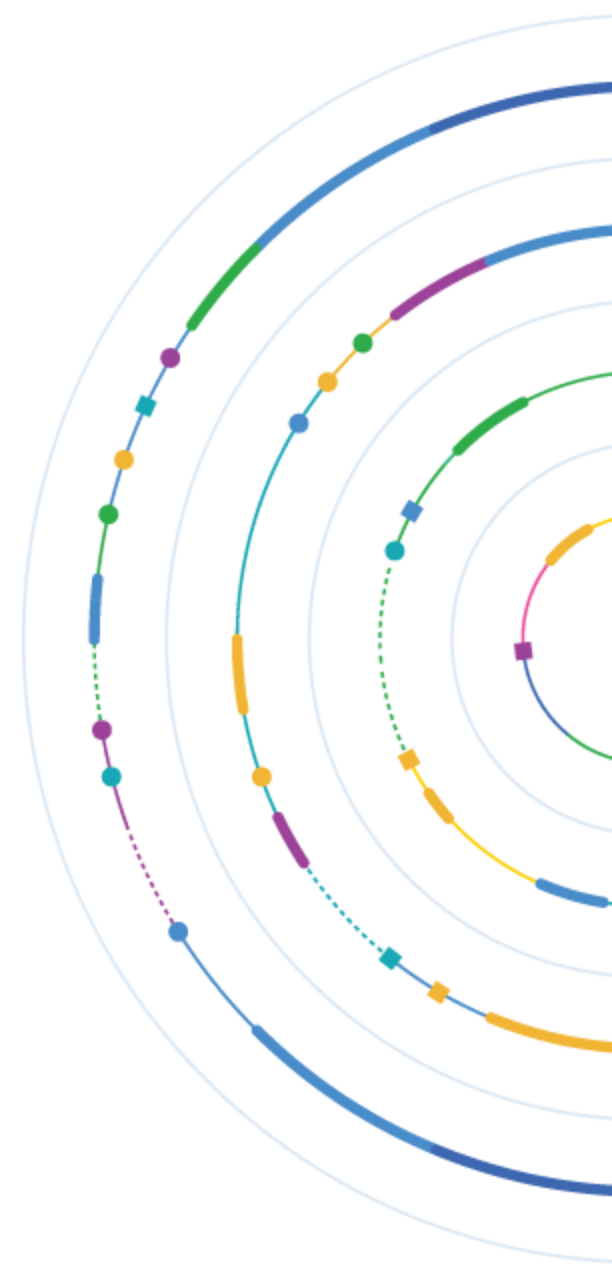
7 GDAP



Introduction

Why we're all here.

- Shared Responsibility (even on SaaS)
- **Onus no longer on BC\CRM Partner (GDAP)**
- Know it or not, you'll have cloud presence
- MS give us lots of tools – use them



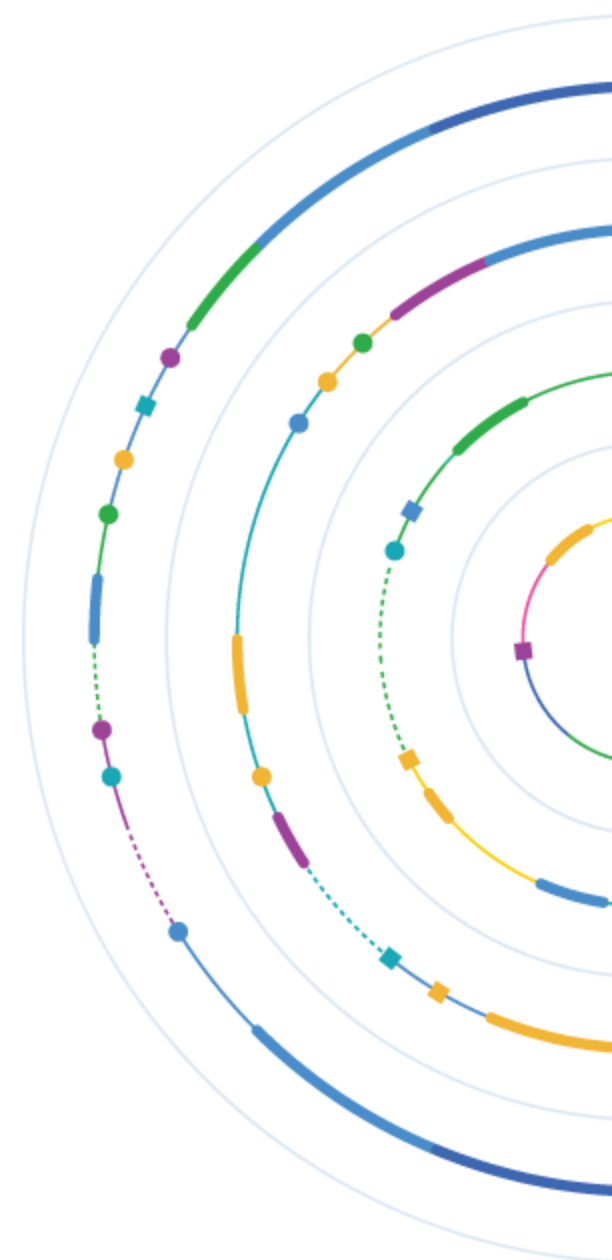
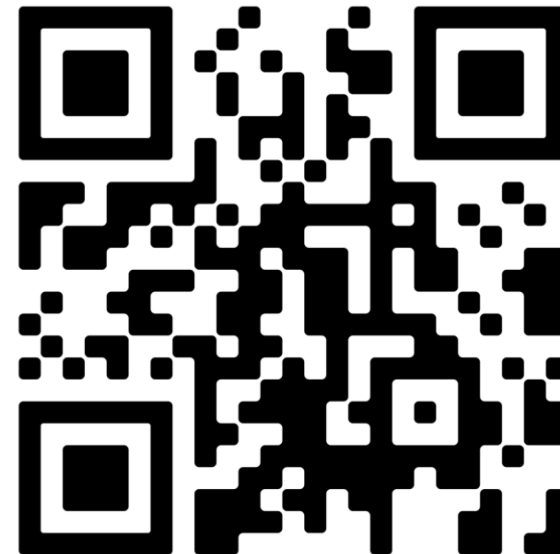
Why we're all here.

- 70% ransomware effected orgs have fewer than 500 employees
 - SME primary victims of ransomware attacks
- 200% increase Human operated attacks.
 - Ransomware as a service. Affiliate Program.
- 99% of attacks prevented by 'basic security practices'
- 4000 identity attacks block per second.
- 80-90% of all compromises originate from BYOD
 - Re-enforces message of user awareness\training

June '22 to June '23

Microsoft Digital Defense Report 2023

CUSTOMER DAY 2023



Basic Security Principles

- Assume breach!!
 - Continuous Monitoring. Zero Trust
- Policies and User Awareness
 - MFA\CA\Secure Defaults – no real expertise required
 - User Awareness and Training (i.e Simulated Phishing test – see KB)
- Monitor and log
 - Azure Monitor (alerts)
 - Sign in\Audit Logs
 - Regular Reviews (Risky Sign-ins)

PaaS

- Strong Authentication (MFA\CA)
- Subscription RBAC
- NSG. Block 3389, 80
- AAG \ WAF
- Patching
- DR \ Backups
- Security Centre
 - Secure Score, Security Recommendations

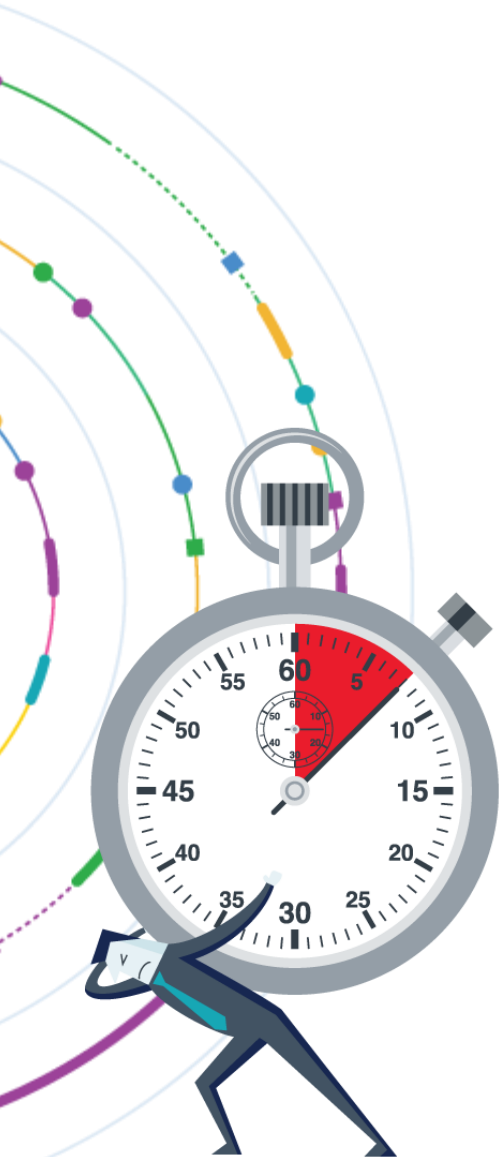


SaaS

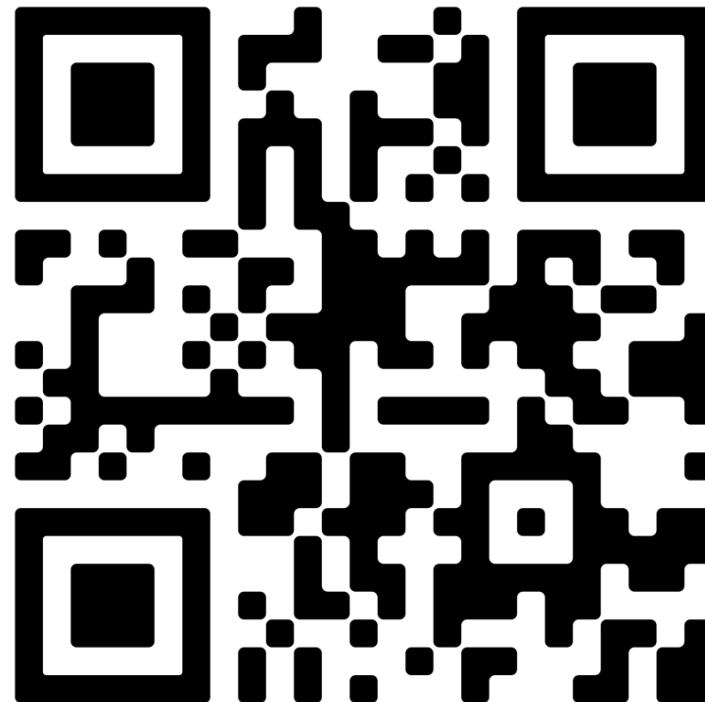
- Strong Authentication (MFA\CA)
- Admin Centre Access
- Service Tags
- Service Overview (QR next slide)
- Review Delegated Admins
- Telemetry
 - Deprecated Protocols
 - Sign-In Activity



BC SaaS Service Overview



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On Prem

- Still use AAD\EntraID*
- SSL
- Server hardening\patching
- Disable old protocols. Tls1.0, 1.1

*Nav 2015 and above



General Azure

- App functions
 - Authentication
 - Key management – Key vault
- Storage Accounts
 - Shared Access Signature
 - Rotate Keys. Key Vault
 - NSG, Private Endpoint, Disable public access



Business Central – non platform specific

- Basic Auth
 - SharePoint
 - SMTP
- Change Log. Track permission and permission set changes
- Use Entra License and Security Groups for BC Users (QR next slide)
- New users – license configuration
 - Adding new users inherits permission sets
- BC Admin Centre (D365 Admin) - Review your own roles



Business Central – non platform specific

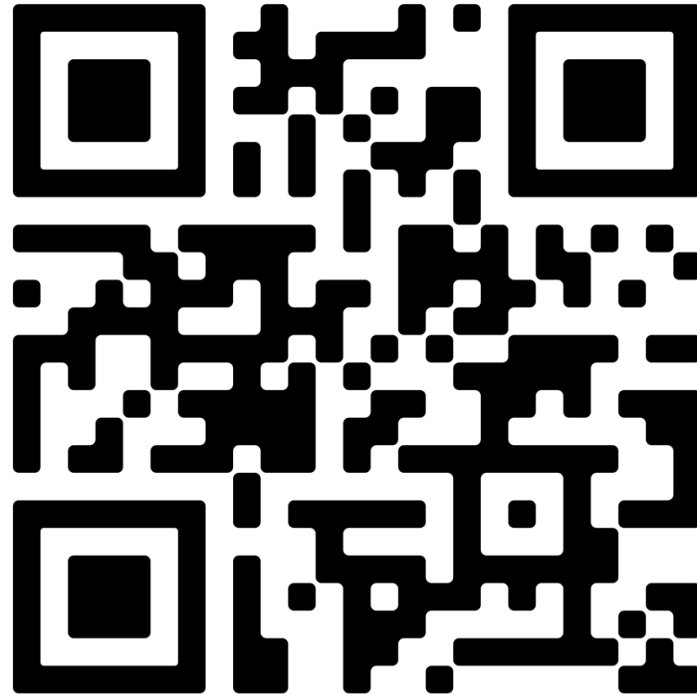
- Authentication for external apps*
 - Review Service Principles (App Reg)
 - Review expiring and expired secrets.

*BC22 - OAuth is only supported method



Business Central – non platform specific

Tecman Training Video on
Security Groups in BC



Entra (AAD)



Microsoft Entra ID



Microsoft Entra
Permissions
Management



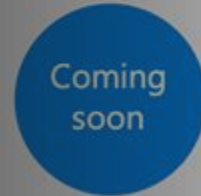
Microsoft Entra
Verified ID



Microsoft Entra
ID Governance



Microsoft Entra
Workload ID



Microsoft Entra
External ID



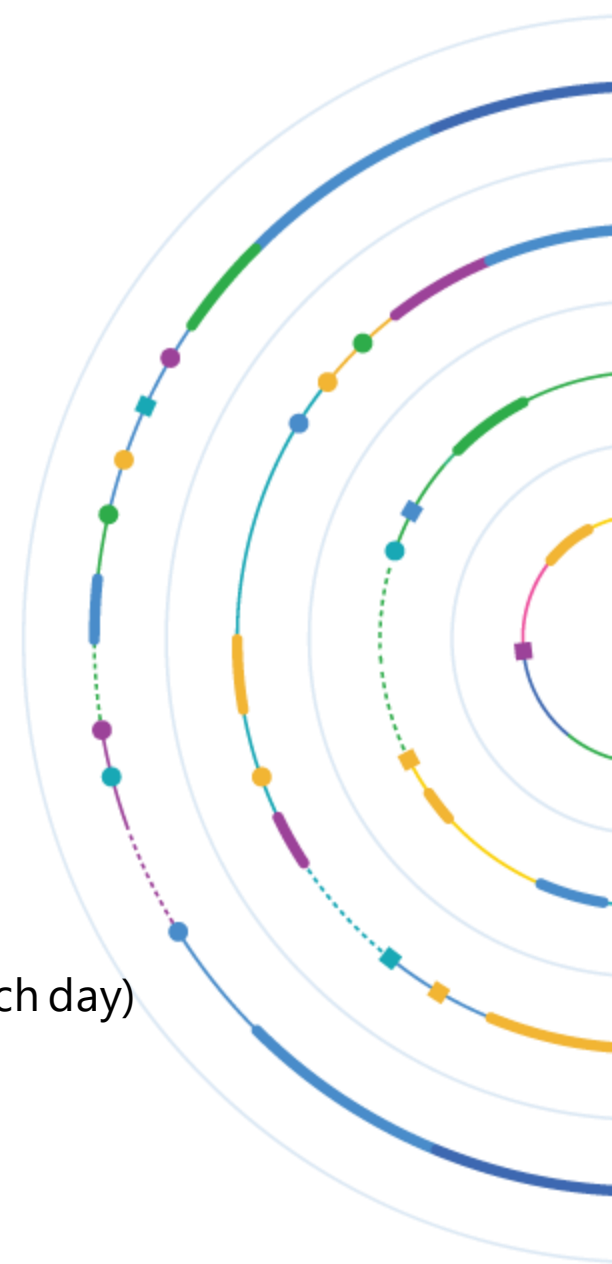
Microsoft Entra
Private Access



Microsoft Entra
Internet Access

Entra ID - Tools

- Defender for Cloud
 - Foundation (Free – Secure Score, policy ,management, multicloud)
 - Advanced (CSPM, Attack Path Analysis)
- Microsoft Sentinel. Security information and event management.
- PIM. Time based privileged access, notifications, review access, audit history
- Identity Protection (Preview, P2)
 - Identify Risky sign-on, PW spray attacks, Leaked Creds, using trillions of signals each day)
 - Automate Remediation (CA)



- Home
- Favorites
- Identity
 - Overview
 - Users
 - Groups
 - Devices
 - Applications
 - Roles & admins
 - Billing
 - Settings
 - Protection
 - Identity governance
 - External Identities
 - User experiences
 - Hybrid management
 - Monitoring & health
 - Show less
- Learn & support

Home > Security | Identity Secure Score >



+ Add | Manage tenants | What's new | Preview features | Got feedback?

Azure Active Directory is now Microsoft Entra ID. [Learn more](#)

Overview | Monitoring | Properties | **Recommendations** | Tutorials

Microsoft Entra ID recommendations identifies personalized opportunities for you to implement Microsoft Entra ID best practices. [Learn more](#)

Identity Secure Score
46.29%
 Your score refreshes every 24 hours.
[View your Microsoft Secure Score](#)

Search by recommendation id Add filter

15 recommendations found

Priority	Recommendation	Release type	Secure Score points	Impacted resource
Medium	Migrate eligible users from SMS and voice call to Microsoft Authe...	Preview	N/A	Users
Medium	Remove unused credentials from applications	Preview	N/A	Applications
High	Renew expiring application credentials	Preview	N/A	Applications
Medium	Remove unused applications	Preview	N/A	Applications
High	Do not expire passwords	Preview	8/8	Tenant level
Low	Enable self-service password reset	Preview	1/1	Users

Microsoft Sentinel | Incidents

Selected workspace: 'Contoso'

Search (Ctrl+/)

Refresh Last 24 hours Actions Security efficiency workbook Columns Guides & Feedback

General

Overview

Logs

News & guides

Search (Preview)

Threat management

Incidents

Workbooks

Hunting

Notebooks

Entity behavior

Threat intelligence

MITRE ATT&CK (Preview)

Content management

Content hub (Preview)

Repositories (Preview)

Community

Configuration

Data connectors

Analytics

Watchlist

Automation

403 Open incidents

400 New incidents

3 Active incidents

Open incidents by severity



Search by ID, title, tags, owner or product

Severity: All

Status: 2 selected

Product name: All

Owner: All

Auto-refresh incidents

<input type="checkbox"/>	Severity ↑↓	Status ↑↓	Incident ID ↑↓	Title ↑↓	Alerts	Product names	Created time ↑↓
<input type="checkbox"/>	High	New	203444	Authentication Methods Change...	1	Microsoft Sentinel	05/11/22, 12:52 PM
<input type="checkbox"/>	High	New	203443	Authentication Methods Change...	1	Microsoft Sentinel	05/11/22, 12:49 PM
<input type="checkbox"/>	High	New	203440	User login from different countri...	1	Microsoft Sentinel	05/11/22, 12:41 PM
<input type="checkbox"/>	High	New	203437	Preview: User and IP address rec...	2	Microsoft Defender fo...	05/11/22, 12:25 PM
<input type="checkbox"/>	High	New	203436	Preview: Suspicious PowerShell c...	2	Microsoft Defender fo...	05/11/22, 12:23 PM
<input type="checkbox"/>	High	New	203435	Preview: Network intrusion dete...	2	Microsoft Defender fo...	05/11/22, 12:23 PM
<input type="checkbox"/>	High	New	203426	Preview: Multiple alerts possibly ...	5	Microsoft Defender fo...	05/11/22, 11:52 AM
<input type="checkbox"/>	High	New	203425	Preview: Multiple alerts possibly ...	11	Microsoft Cloud App ...	05/11/22, 11:52 AM
<input type="checkbox"/>	High	New	203424	Preview: Crypto-mining activity f...	2	Azure Defender, Azur...	05/11/22, 11:52 AM
<input type="checkbox"/>	High	New	203423	Impossible travel to atypical loca...	2	Azure Active Directory...	05/11/22, 11:52 AM
<input type="checkbox"/>	High	New	203421	Preview: Suspicious PowerShell c...	2	Azure Active Directory...	05/11/22, 11:51 AM
<input type="checkbox"/>	High	New	203422	Preview: Multiple alerts possibly ...	16	Microsoft Defender fo...	05/11/22, 11:51 AM
<input type="checkbox"/>	High	New	203420	Preview: Connection to web pag...	2	Azure Defender, Micr...	05/11/22, 11:48 AM
<input type="checkbox"/>	High	New	203419	Authentication Methods Change...	1	Microsoft Sentinel	05/11/22, 11:39 AM

< Previous 1 - 50 Next >

Authentication Methods Changed for Privileged Acc... Incident ID: 203443

Unassigned Owner New Status High Severity

Description

Identifies authentication methods being changed for a privileged account. This could be an indicated of an attacker adding an auth method to the account so they can have continued access. Ref : <https://docs.microsoft.com/azure/active-directory/fundamentals/security-operations-privileged-accounts#things-to-monitor-1>

Alert product names
• Microsoft Sentinel

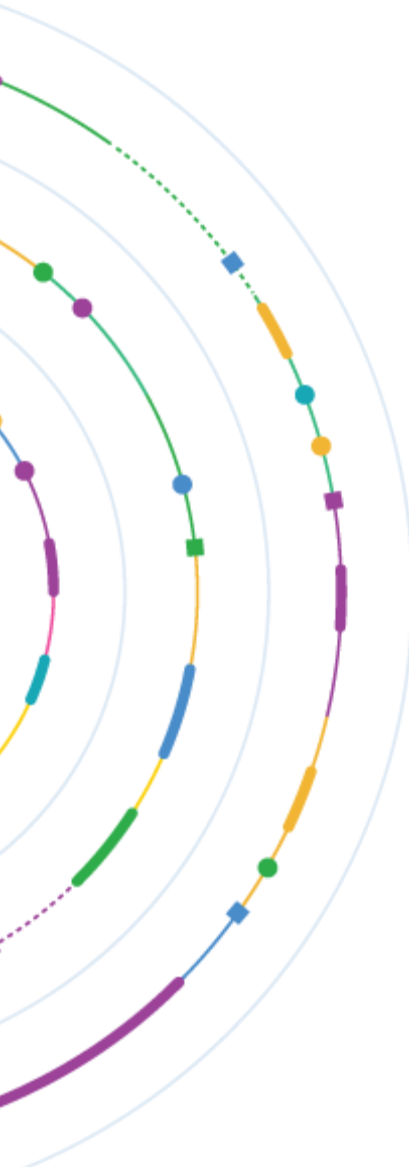
Evidence
1 Events 1 Alerts 0 Bookmarks

Last update time: 05/11/22, 12:50 PM
Creation time: 05/11/22, 12:49 PM

Entities (2)
gbarnes@contoso...
192.168.65.82
[View full details >](#)

Tactics and techniques

[View full details](#) Actions



The Reports Reader role for the TecMan directory was assigned outside of PIM

Always use Azure Active Directory (Azure AD) Privileged Identity Management (PIM) to manage your privileged directory roles.

Assignment details:

Settings	Value
User:	[REDACTED]
Role:	Reports Reader
Assigner:	[REDACTED]
Detected on:	July 10, 2023 10:52 UTC

[View assignment >](#)



Your weekly PIM digest for Technology Management

Thanks for using Azure Active Directory Privileged Identity Management (PIM). This [weekly digest](#) shows your PIM activities over the last seven days:

User activation 0	Users made permanent 0
Assignments made in PIM 0	Assignments made outside of PIM 0

Overview of your top roles

Role	Permanent	Eligible	Action
Directory Readers	16	0	Reduce permanent >
Global Administrator	6	0	Reduce permanent >
Dynamics 365 Administrator	6	0	Reduce permanent >

Dashboard > Privileged Identity Management - Quick start

Privileged Identity Management - Quick start

Quick start

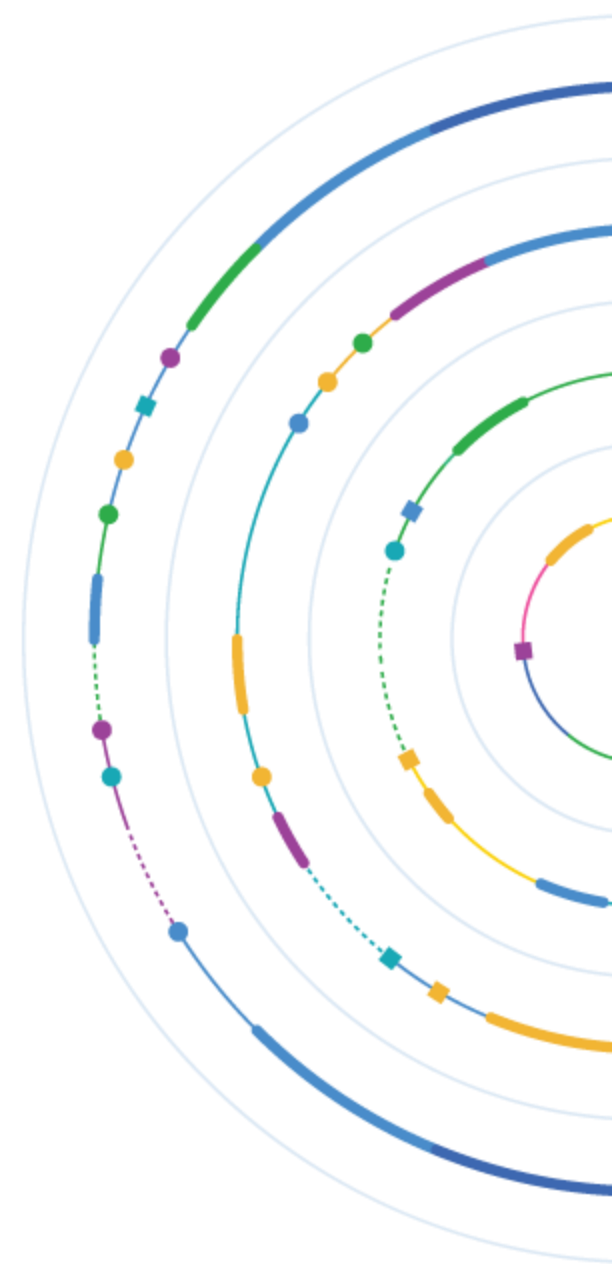
- Tasks
 - My roles
 - My requests
 - Approve requests
 - Review access
- Manage
 - Azure AD roles
 - Azure resources
- Activity
 - My audit history
- Troubleshooting + Support
 - Troubleshoot
 - New support request

Quick Wins

- Enable MFA (even non interactive – use app password)
- Review Secure Score
- Conditional Access (P1)
- Secure Defaults (Enforce 2fa, block legacy auth types)
- Review Apps and Expired Secrets
- POLP – Granular Admins. How many GAs?
- Password NOT to expire
- Service Tags

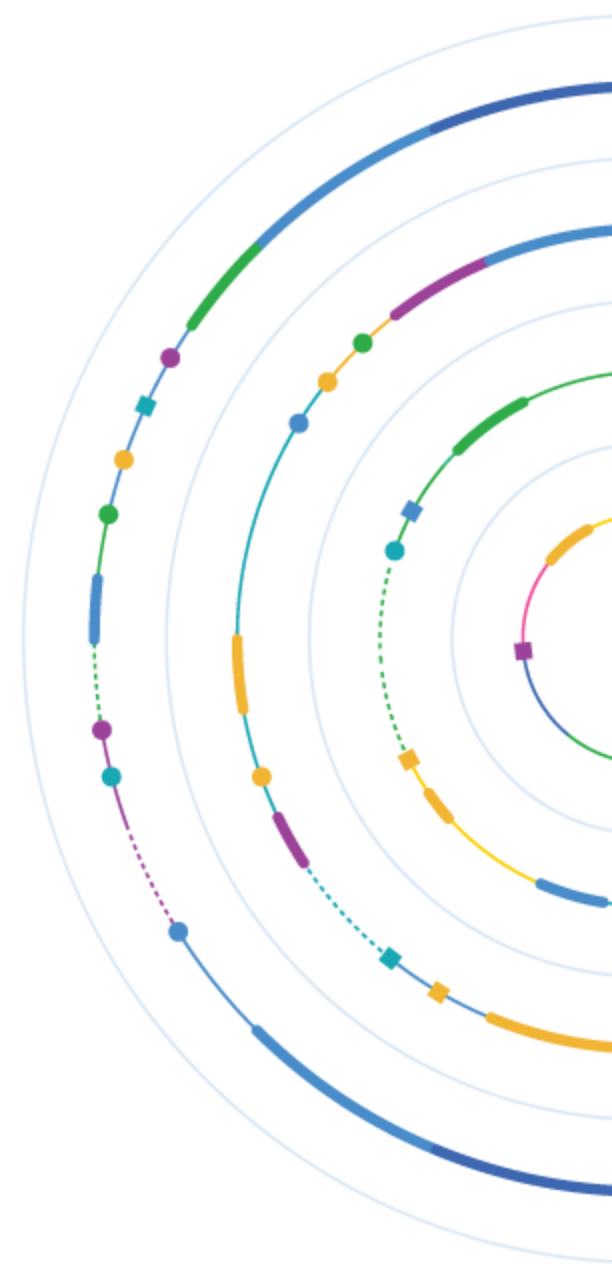
Entra Applications (service principles)

- Consent Flows
 - User consent (delegated permissions)
 - Admin consent
- SP represents an authenticating application.
- Secured by secret or certificate
 - Secrets longer life
 - Certs – more secure



Entra Applications (best practices)

- Restrict User Consent
- Admin consent workflow
- Audit and monitor Consent (Defender for cloud)
- Monitor Expiry of Secrets and certs - PowerAutomate, Logic Apps



Entra Apps

Home > Enterprise applications | Conditional Access >

Consent and permissions | User consent settings

Microsoft Entra ID for workforce

<< Save Discard | Got feedback?

Manage

User consent settings

Admin consent settings

Permission classifications

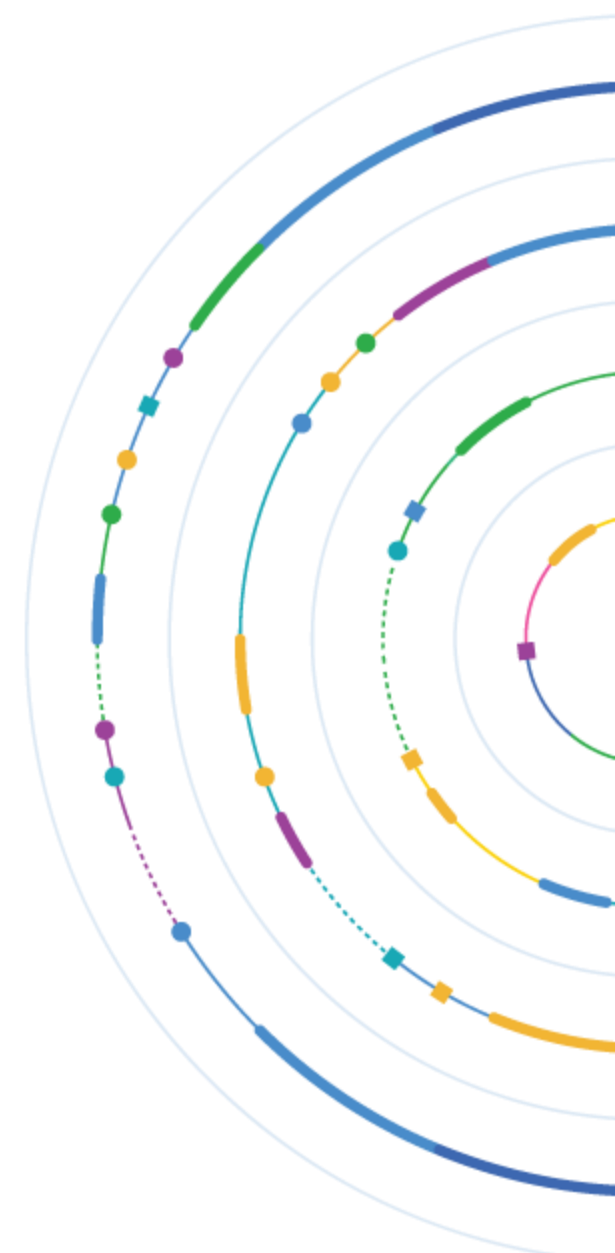
Control when end users and group owners are allowed to grant consent to applications, and when they will be required to request administrator review and approval. Allowing users to grant apps access to data helps them acquire useful applications and be productive, but can represent a risk in some situations if it's not monitored and controlled carefully.

User consent for applications

Configure whether users are allowed to consent for applications to access your organization's data. [Learn more](#)

- Do not allow user consent
An administrator will be required for all apps.
- Allow user consent for apps from verified publishers, for selected permissions (Recommended)
All users can consent for permissions classified as "low impact", for apps from verified publishers or apps registered in this organization.
- Allow user consent for apps
All users can consent for any app to access the organization's data.

⚠ With your current user settings, all users can allow applications to access your organization's data on their behalf. [Learn more about the risks](#)
Microsoft recommends allowing user consent only for verified app publishers or apps from your organization, for permissions you classify as "low impact". [Learn more](#)



Microsoft 365 Defender Search

Audit > Audit search

Search Query Information: Sun, 01 Oct 2023 00:00:00 GMT to Sun, 15 Oct 2023 00:00:00 GMT , ,

Total Result Count: 4996580 items

Export 150 items Filter

Date (UTC) ↓	IP Address	User	Record type	Activity	Item	Admin Units	Details
14 Oct 2023 21:57	40.113.180.149	[REDACTED]	CRM	All Dynamics 365 a...	DownloadBlock		"Dynamics365" @ "...
14 Oct 2023 08:33	20.50.70.109	tecma...	CRM	All Dynamics 365 a...	DownloadBlock		"Dynamics365" @ "...
14 Oct 2023 08:09	40.113.180.149	@tec...	CRM	All Dynamics 365 a...	PrepareOutlookSyn...		"Dynamics365" @ "...
14 Oct 2023 08:09	20.50.70.108	al@tec...	CRM	All Dynamics 365 a...	CommitFileBlocksU...		"Dynamics365" @ "...
14 Oct 2023 06:26	127.0.0.1	[REDACTED]	CRM	All Dynamics 365 a...	CommitFileBlocksU...		"Dynamics365" @ "...

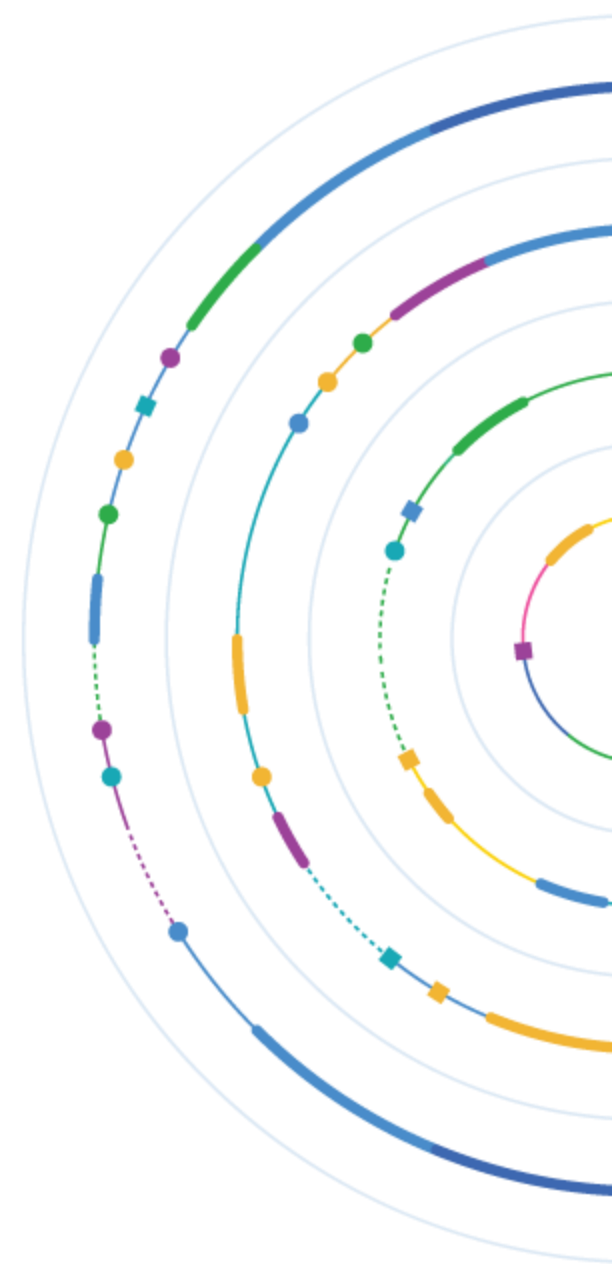


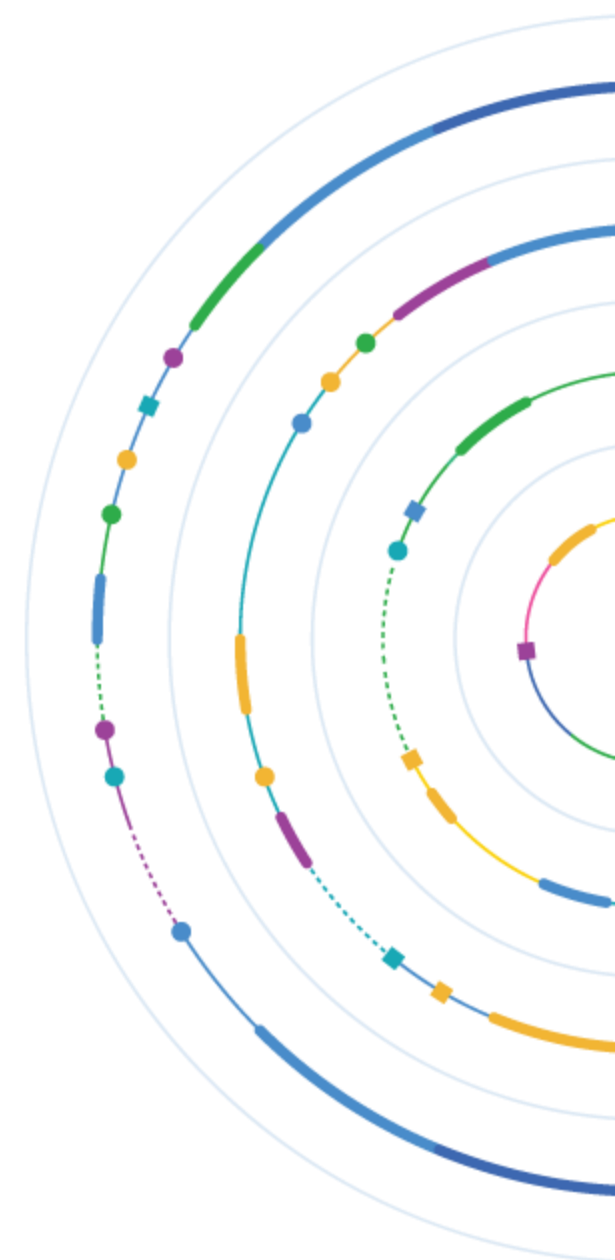
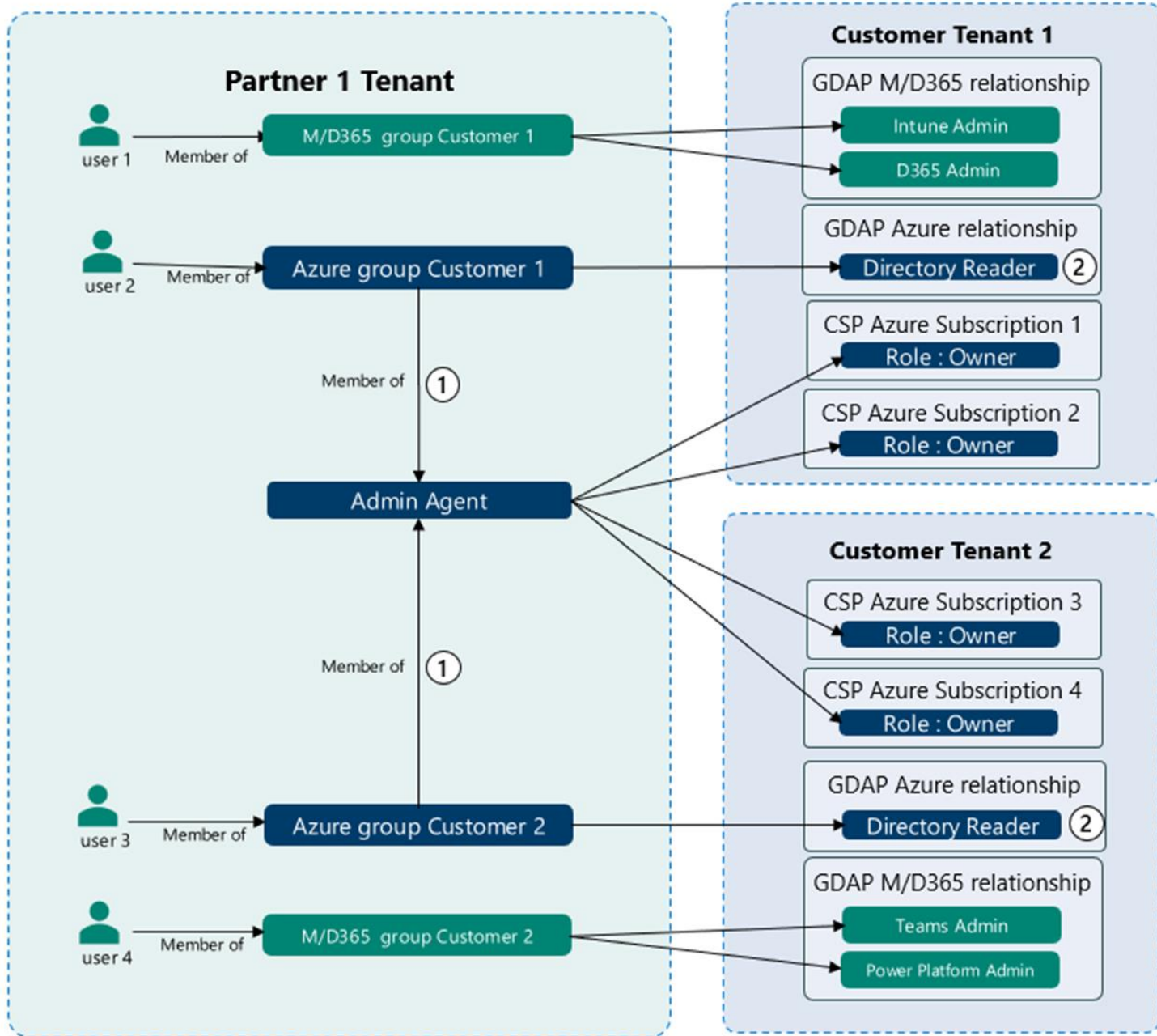
D4 : X ✓ fx CrmDefaultActivity

	A	B	C	D	E	
1	RecordId	CreationDate	RecordTy	Operation	UserId	AuditData
2279	65a7372f-0c48-40f0-89d2-04d2b25f6189	10/10/2023 15:49	8	Consent to application.	[REDACTED]@tecman.co.uk	{"CreationTime":"2023-10-10T15:49:55","Id":"65a7372f-0c48-40f0-89d2-04d2b25f6189"}
:0002						
:0003						
:0004						

GDAP

- What is GDAP, why?
- Tecman's role
 - Read only access to Entra
- Customer responsibilities
 - Review your own DAP and GDAP
 - Even more changes last week (Dyn365 – BC)







QUESTIONS ?





THANK YOU

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