

# Office 365 Central

## The central place for support for Office 365: from Technology Management

With an ever-increasing number of customers taking on Office 365 and adopting the Cloud as a platform for their business software, we're offering our customers the support that they may need to manage their users.

Let us manage your Office 365 subscription so that you can focus on delivering excellence for your customers.

### Pricing PER USER, PER MONTH

USERS	MASTER	GRANDMASTER	LEGENDARY
1-20	Free	£4	£7
21-40	Free	£3	£6
41-70	Free	£2	£4
> 70	Free	£1.50	£3



If you still haven't switched to Office 365 yet, it is available in a variety of subscription models.

Decide which is the best one that suits your business and let us do the rest.

[tecman.co.uk/office365](http://tecman.co.uk/office365)

### Email support

Log calls with Microsoft Office 365 Support

### License acquisition

Acquire licenses for users

### User management

Assign licenses to users

User set up and management

Telephone / remote support

Active Directory sync support

Liaise with Microsoft Office 365 support

### Remote support

Connectivity issues (Outlook, SharePoint, OneDrive, Skype/Teams)

Multi-Factor authentication support

Active Directory sync support

### Phone systems (Skype & Teams)

User and number provision

Call routing

Upgrading from Skype to Microsoft Teams



	MASTER	GRANDMASTER	LEGENDARY
Email support	✓	✓	✓
License acquisition	✓	✓	✓
User management			
Assign licenses to users	✗	✓	✓
User set up and management	✗	✓	✓
Telephone / remote support	✗	✓	✓
Active Directory sync support	✗	✓	✓
Liaise with Microsoft Office 365 support	✗	✓	✓
Remote support			
Connectivity issues (Outlook, SharePoint, OneDrive, Skype/Teams)	✗	✓	✓
Multi-Factor authentication support	✗	✓	✓
Active Directory sync support	✗	✓	✓
Phone systems (Skype & Teams)			
User and number provision	✗	✗	✓
Call routing	✗	✗	✓
Upgrading from Skype to Microsoft Teams	✗	✗	✓